



March 30, 2013

ExxonMobil Pipeline Company Responds to Crude Oil Spill in Arkansas

The map below shows the area where the Exxon Mobil Pipeline Company had a spill of crude oil in Mayflower, AR



For more information on the clean-up operations as they continue Saturday following a release of crude oil see the latest release from The Mayflower Incident Unified Command Joint Information Center.

• Update on Cleanup Operations in Mayflower, AR

MAYFLOWER, AR – April 1, 2013 – The Mayflower Incident Unified Command Joint Information Center provided the following update as cleanup operations continued Monday following a release of crude oil near Mayflower, AR.

An excavation and removal plan for the affected portion of pipeline is being developed for review by the U.S. Department of Transportation.

A cleanup plan has been developed and endorsed by the Unified Command. The plan encompasses the affected neighborhood of the North Woods subdivision and areas surrounding that neighborhood. As reported previously, Lake Conway was not impacted and a containment system using boom has been laid out as a precautionary measure to ensure oil does not get into the lake.

ExxonMobil Pipeline Company has established a claims hotline **(1-800-876-9291)** for residents affected by the spill to register a claim and get more information. About 54 claims have been made to date.

Ten oiled ducks have been recovered for treatment at the Hawk Center in Russellville for rehabilitation. Two additional ducks have been found dead. If residents find injured or oiled wildlife, they should call the claims hotline (1-800-876-9291) so that a trained professional can assist and minimize any potential harm. Residents are being asked not to approach wildlife for their safety and the safety of the wildlife. Fifteen vacuum trucks and 33 storage tanks have been deployed to the site to clean up and temporarily store the oil. Approximately 12,000 barrels of water and oil have been recovered. Crews are steam cleaning and pressure washing oil from property. Approximately 120 ExxonMobil workers are responding to the incident in addition to federal, state, and local resources.

The Mayflower Police Department is providing escorts for residents from the area closest to the pipeline breach to return to their homes temporarily to pick up personal items. The city of Mayflower recommended continued evacuation of 22 homes on Starlite Road and Shade Tree Lane in the North Woods subdivision.

A plan to return residents to their homes is currently being developed. Final approval of that plan will depend on health authorities.

A community meeting was held on Saturday, March 30, less than 24 hours after the incident began, with presentations from members of the Unified Command, which includes the EPA, Arkansas Department of Environmental Quality, Arkansas Department of Health, Faulkner County and ExxonMobil Pipeline Company. Emergency response personnel were on the ground within 30 minutes after the leak was detected.

Emergency response efforts are focused on ensuring the safety of the community members and the response workers, addressing community concerns and the cleanup process.

The EPA categorizes the incident as a 'major spill.' This category reflects a quantity greater than 250 barrels. A few thousand barrels of oil were observed in the area; a response for 10,000 barrels has been undertaken to ensure adequate resources are in place.

The cause of the spill is under investigation.

Contact
Downstream Media Relations
703-846-4467

Mayflower Incident Unified Command Joint Information Center

CONTACT: 703-846-4467

Hotline: (1-800-876-9291)

For Immediate Release: March 31, 2013

Update on Cleanup Operations in Mayflower, AR

MAYFLOWER, AR – The Mayflower Incident Unified Command Joint Information Center provided the following update as cleanup operations continued Sunday following a release of crude oil near Mayflower, AR.

- A cleanup plan has been developed and endorsed by the Unified Command.
- Fifteen vacuum trucks and 33 storage tanks have been deployed to the site to cleanup and temporarily store the oil. Approximately 12,000 barrels of oil and water have been recovered. Crews are steam cleaning oil from property. Approximately 120 ExxonMobil workers are responding to the incident in addition to federal, state, and local resources.
- Cleanup crews have deployed 3,600 feet of boom near LakeConway as a precaution. No oil has reached LakeConway.
- The Mayflower Police Department is providing escorts for residents from the area closest to the pipeline breach to return to their homes temporarily to pick up personal items. The city of Mayflower recommended continued evacuation of 22 homes on Starlite Road and Shade Tree Lane.
- A community meeting was held on Saturday, March 30, less than 24 hours after the incident began, with presentations from members of the Unified Command, which includes the EPA, Arkansas Department of Environmental Quality, Arkansas Department of Health, Faulkner County and ExxonMobil Pipeline Company.
- ExxonMobil Pipeline Company has established a claims hotline **(1-800-876-9291)** for residents affected by the spill to register a claim and for more information. About 50 claims have been made to date.
- Emergency response personnel were on the ground within 30 minutes after the leak was detected.
- Emergency response efforts are focused on ensuring the safety of the community members and the response workers, addressing community concerns and the cleanup process.
- The EPA categorizes the incident as a ‘major spill.’ This category reflects a quantity greater than 250 barrels. A few thousand barrels of oil was observed in the area; a response for 10,000 barrels has been undertaken to ensure adequate resources are in place.
- The cause of the spill is under investigation.

March 31, 2013

Dear Resident –

As you are aware, ExxonMobil Pipeline Company is currently responding to a nearby pipeline breach in the Northwood neighborhood off of Starlite Road. We sincerely regret that this incident has occurred and want to apologize again for any disruption and inconvenience that it has caused.

We have been working with local officials and emergency responders to ensure the health and safety of you and your family. Continuous air quality monitoring is being conducted by both the U.S. Environmental Protection Agency and ExxonMobil. Although you may smell an odor, current air quality readings are below levels likely to cause health effects with the exception of the clean-up areas where the emergency responders are directly working.

If you live on North Starlite Road or the northern most two homes on Shade Tree Lane (in the immediate area of the release), you will remain evacuated until deemed safe by state and local officials. If you need to briefly enter your home at any point, please contact 501-470-1000 and the local police who are securing the area will safely

escort you. If you are a neighbor who has chosen to self-evacuate, you are free to return to your home at any point in which you feel safe to do so.

If you live in any area *other* than North Starlite Road or the northern most two homes on Shade Tree Lane, state officials have confirmed air quality levels to be safe. However, on-going air monitoring will continue throughout the local community and you will be immediately notified if levels change.

Below is a list of important phone numbers for you to use at any point if you have questions or concerns:

ExxonMobil: 1-800-876-9291

Poison Control Center: 1-800-222-1222

Mayflower Police Department: 501-470-1000

The pipeline is no longer leaking and no oil has reached either the cove or Lake Conway. You will continue to see an increase in truck traffic, clean-up crews, boats, lights and equipment as we work 24 hours a day to restore your community as quickly and safely as possible. We will remain in your community until the job is done.

We will continue to keep you posted on our clean up and response efforts and again apologize for the disruption in your community.

Sincerely,

Mark Weesner

ExxonMobil Pipeline Company

Incident Commander

For Immediate Release:

March 30, 2013

Mayflower Incident Unified Command Joint Information Center

CONTACT: 703-846-4467

Clean-up Operations Continue in Mayflower, AR

MAYFLOWER, AR – The Mayflower Incident Unified Command Joint Information Center provided the following update as clean-up operations continued Saturday following a release of crude oil near Mayflower, AR.

Emergency response personnel were on the ground within 30 minutes after the leak was detected. Approximately 100 ExxonMobil employees are responding to the incident in addition to federal, state, and local resources.

Emergency response efforts are focused on ensuring the safety of the community members and the response workers, addressing community concerns and the clean-up process. Precautions are in place to keep oil away from Lake Conway.

The City of Mayflower recommended that 22 homes on Starlite Road and Shade Tree Lane be evacuated; all residents evacuated following notifications by the Mayflower Police Department.

CTEH, professional hygienist authorities, are conducting continuous air quality monitoring. The air quality does not present a human health risk, with the exception of the high pooling areas, where clean-up crews are working with safety equipment.

Clean-up crews have deployed 2,000 feet of boom and have mobilized 15 vacuum trucks to the site to clean-up the oil. Approximately 4,500 barrels of oil and water have been recovered.

A claims hotline number (1-800-876-9291) was established to assist individuals who might have been impacted by this event. We have a number of adjusters on site to take people's claims and more are arriving.

A community meeting is scheduled at 2:00 p.m. CDT today at the Mayflower High School cafeteria.

The EPA categorizes the incident as a 'major spill.' This category reflects a quantity greater than 250 barrels. We observed a few thousand barrels of oil in the area, but are staging a response for more than 10,000 barrels to be conservative.

The cause of the spill is under investigation

MAYFLOWER, AR – March 29, 2013– Cleanup operations were continuing at the site of a spill of crude oil near Mayflower, AR, ExxonMobil Pipeline Company said today.

An apparent breach in the Pegasus pipeline carrying crude oil occurred late Friday afternoon. The pipeline has been shut in and crews are working to contain the spill.

“We regret that this incident has occurred and apologize for any disruption and inconvenience that it has caused,” said Karen Tyrone, southern operations manager of ExxonMobil Pipeline Company. “Our focus is on protecting health, safety and the environment. We will be here until the cleanup is complete.”

Emergency response efforts are focused on ensuring community health and safety and keeping the crude oil from entering a nearby lake during cleanup.

Cleanup crews are using specialized equipment to recover oil. Additional resources are being mobilized to the area to assist with the clean-up response.

Air quality monitoring is being conducted in the impacted area.

The cleanup is being coordinated with the Department of Emergency Management and other local authorities. Notification to the Environmental Protection Agency and other agencies has taken place.

Members of the community who may be impacted or have questions can contact 1-800-876-9291.

The cause of the spill is under investigation.

The Pegasus pipeline is a 20-inch pipeline which originates in Patoka, IL and carries crude oil to the Texas Gulf Coast.

Customers have been notified and efforts are under way to minimize any potential impacts.

Contact
Downstream Media Relations
703-846-4467

About ExxonMobil Pipeline Company

ExxonMobil Pipeline Company transports over 2.7 million barrels per day of crude oil, refined products, liquefied petroleum gases, natural gas liquids and chemical feedstocks through 8,000 miles of operated pipeline.

In addition to pipelines, ExxonMobil Pipeline Company operates 23 distribution terminals in the US which distribute gasoline, diesel fuel, heating oil, aviation fuel, kerosene and other refined products. For more information, visit www.exxonmobilpipeline.com